

JEAN M. SHEPARD DIRECTOR

PAMELA B. SMITH DIRECTOR HEALTH AND HUMAN SERVICES AGENCY 1700 PACIFIC HIGHWAY, SAN DIEGO, CALIFORNIA 92101-2417

AGING & INDEPENDENCE SERVICES P.O. BOX 23217, SAN DIEGO, CALIFORNIA 92193-3217 (858) 495-5858 FAX (858) 495-5080

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Marguerite C. Lorenz CTFA & CCF P.O. Box 3010 Fallbrook, CA 92088

Dear Ms. Lorenz:

I would like to thank you for your recent presentation to the Adult Protective Services (APS) Initial Training Academy class. I appreciate that you voluntarily took time away from your busy schedule to create and deliver a well-prepared, organized, and informative presentation. The knowledge you shared was invaluable and will help Aging & Independence Services (AIS) staff provide better assistance to many of our most vulnerable community members. Thank you for your continued participation, and in contributing your time and experience towards the professional growth and development of our staff.

Sincerely,

PAMELA B. SMITH

Director

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